



MozyPro Reseller Program

All you need to know about the MozyPro Reseller program by Decho

How flexible is it for me to buy and sell licenses and storage?

To become a MozyPro Reseller, you are required to purchase a minimum of 4 licenses and 20 gigabytes. After the initial purchase, you can buy discounted licenses and storage at anytime via the web-based Admin Console on an as-needed basis.

May I return licenses and storage?

Yes. You may return unused resources at any time and Mozy will discontinue any further billing.

Am I locked into a contract?

No. You can cancel your MozyPro account at any time, and Mozy will suspend further billing. The only obligation you and your users have is to abide by the [end user license agreement](#).

Are there MozyPro marketing materials I can give my clients?

Yes. Mozy has full color PDFs including product sheets, case studies, and technical documentation, in addition to website banners and buttons. You may download these materials from the [MozyPro Reseller Portal](#).

Is there anything I can show my clients about Mozy in the news?

Yes. Mozy has received rave reviews from major publications including The Wall Street Journal, PC World, and Fortune Small Business. You can find links for these and additional articles on Mozy's [news page](#).

How do I get my clients set up with a MozyPro account once I become a Reseller?

The MozyPro client software may be downloaded from the Admin Console or deployed via email. You may choose to set up your clients' accounts remotely or on-site.

How do my clients get support for their MozyPro account?

Most Resellers provide support for their clients and contact MozyPro support on an as-needed basis. However, MozyPro support is available 24/7 to assist you and your clients.

How are my clients billed when I sign them up with MozyPro?

You will receive a bill from Mozy for all your accounts. You then have the freedom to decide how and when to bill your clients.

How much control do I have over my client's accounts?

As a Reseller, you will have access to all the relevant information you need to manage your clients' accounts. You have the ability to restore files for them, reassign licenses and storage among users, and monitor when their last backup occurred.

How do my clients log in to their accounts?

We'll help you set up a custom MozyPro sub-domain, where your clients will log in to their accounts. For example, if your business name was ABC Corp, you may choose to set up your Mozy domain as [abccorp.mozypro.com](#).

Contact Us

For more information on the MozyPro Reseller program, pricing schedule, or additional questions, please contact sales@mozy.com or call 1-877-MozyPro (669-9776).